

**NEW HOMES. NEW HOPE.**



# UNITED WAY'S *Relocation* PROGRAM

**Housing is one of life's most basic needs. We help prevent homelessness by offering both eviction prevention and relocation services so families can achieve their housing goals.**



Our Relocation Program was created in response to the housing crisis worsened by the pandemic, and aligns with our other strategies to provide safe, affordable homes for those in need. This program currently assists Baltimore City tenants whose needs can't be met by other eviction prevention and rental assistance programs.

## WHO WE HELP

The Relocation Program serves:

- households below 80% of the Area Median Income for Baltimore City
- tenants whose lease will not be renewed
- people experiencing housing habitability issues
- those facing rent increases they cannot afford
- tenants whose property owner/manager is unwilling to participate in eviction prevention programs

## HOW IT WORKS

Tenants with a pending eviction are referred to United Way Relocation Program Housing Resource Coordinators by the Baltimore City Community Action Partnership (BCCAP), our 211 Helpline, and community agencies.

Eligible tenants—both individuals and families—are paired with a dedicated Coordinator until they are successfully rehoused. These Coordinators work closely with them to:

- assess their strengths, needs, and priorities
- assist with budgeting, financial planning, and goal setting

- match them with at least three apartments that meet their budget and household size
- ensure that the apartments are owned and managed by reputable, trusted property managers/owners
- visit preferred apartments
- assist with rental applications
- submit requests for security deposits and rental assistance (funded by BCCAP and paid directly to property managers/owners)
- coordinate moving assistance
- connect them with additional services and resources to ensure their stability
- advocate on their behalf with property managers/owners, community agencies, and others

Security deposits and up to six months of rental assistance are provided.

*Property managers/owners review rental applications and inform United Way of their interest in assisting the household. Program participants can locate their own housing if the unit is licensed and located in Baltimore City.*



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**RESULTS** (Since inception, September 2021-June 2022)



**71** households (**161 individuals**) successfully relocated



**100%** remain housed six months after relocation



**43** households received security deposits and **3** months of rental assistance



**17** households received security deposits and **6** months of rental assistance



**7** households received furniture



**Move-in kits** with cleaning supplies, household and personal care items, clothes, baby supplies and toys provided where needed



**30-40** days: Average time from referral to relocation

Tenants have moved to new homes in income-based units, HABC voucher units, Section 8 units, assisted living facilities and senior housing, market-rate apartment communities, and apartments owned and managed by private property managers/owners.



*You* **CAN PROVIDE HELP—AND HOPE**

Every day, thousands of our neighbors face the dire and life-altering possibility of eviction and homelessness.

United Way's housing programs are critical tools to ensure their health and well-being, their success, and the strength of our communities.

**Our goal is to expand the Relocation Program beyond Baltimore City to assist even more people, but we need your help.** You can provide safe, affordable housing for someone on the brink of eviction today.

**Please support this crucial program with your donation to our [Housing Fund](#).**



Contact 211 for free information on community resources, including housing assistance.

For more information on the Relocation Program, please contact Auna Cooper, Senior Director of Housing Initiatives at [Auna.Cooper@uwcm.org](mailto:Auna.Cooper@uwcm.org) or **443-388-1103**

**United Way: Promoting equity and increasing access to life's basic needs.**



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